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## How to register autel scanner

This article is a guide to register & update Autel MaxiPRO MP808 diagnostic scanner. The procedure is almost the same for Autel MaxiCOM MK808, Autel MaxiDAS DS808K and Autel MaxiCheck MX808. Note: Make sure the Autel MP808 device is connected with strong WiFi. How to register? Go to the login page, press "Create an Autel ID"; Enter email, press "Send >> OK", a verification email will be sent to activate; Enter password & verification code to sign up. Your new account is successfully created. Please register your device with the product serial number. Press "Register". It will display serial no. and the device no. automatically, press "Register". Serial no. registration succeeded, your device is successfully registered. You can log in Autel's official web to check your device and account after registration. How to update? Go to "Update" to download and install the "OS", "System Program" & "AutoVIN" app separately. Autel MP808 Android system will upgrade the app automatically... When update is completed. Press "OK" and launch the MaxiPRO application again. Install vehicle maker app. We can select "Update All" on top left corner or just select some in need to update. You've gonna have to leave it for about hours... Once done, there's no more updates available. You may like: Autel MP808 OBD2 Diagnostic Scanner Review More questions welcome to contact us. Here have collected a series of frequently asked questions about Autel scan tool, such as how to register Autel ID, register and update Autel MK808 and other diagnostic tools. Also offer the corresponding answers from eobdtool.co.uk engineer. Part 1: Autel ID and scanners registration Part 2: Autel Diagnostic tool Update Part 3: Change language (very important!) Part 4: Common Autel scanner troubleshooting Part 1: Autel ID and scanners registration 1.Register an Autel account (ID): Pls go to Autel official website to register your Autel ID with an email address first. 2.Register Autel scanners Go to Product Registration to register your scanner Input the S/N and register password (both can be found on the About page of the tool) Note: If the device cannot boot, please send the serial number at the back of the device to support, and the support will check the registration number in the system. 3.For the Autel scan tool, such as MK808, MP808TS, Maxisis, you can register on the device directly. Just click Register and follow the instructions on the screen to operate. Please make sure the network communication is normal. 4.These modules no need to register: AL319,AL419,AL439,AL439B,AL539,AL539B,AL519,TS401,MS609. Part 2: Autel Diagnostic tool Update The steps to download software are the same as update. 1.Update Autel tablet series (e.g Maxisys series, DS808, MK808, MP808TS, etc.): For Maxisys series, connect to the internet via WiFi or network cable Go to Maxisys->Update page, select the corresponding software, click Update and wait a moment until the operation is done. 2.Update handheld Autel diagnostic tool (e.g MD802, AL619, MD808, Maxicheckpro, etc.): 1).Download maxi pc suite from the Autel official website: and install on the PC 2).Take out SD card, insert to a card reader and plug to the USB port of computer 3).Run maxi pc suite, login and you will get software list, just download the software you desire 4).Remove the SD card and insert back to the tool and check the result Please kindly notice: If there is something wrong with the update process, please offer the serial number of your device and pictures with error message to your dealer to solve. 3.Update the Autel scan tool without serial number (e.g AL319 AL419 AL519): 1)visit the official website to download MaxilinkII: 2).Connect the diagnostic tool to computer via USB cable 3).Run MaxilinkII Select the corresponding MaxilinkII model, make sure the screen at the right top of the screen is green and shows device connected 4).Download the upgrade kit from the official website: Products-> download, then unzip the folder, select maxilinkII file to update Note: there are two parts that need to be updated. Please make sure to finish both of them. 5).When the update is completed, remove the USB cable. Part 3: Change language (very important!) 1.For the Autel diagnostic machine with S/N- AL609,AL619,ML619,MD802,MD808,Maxicheck pro, MK808,MX808,DS808,MS906 series and Maxisys series, etc. 1).Tablet: Send the serial number to your dealer to change language in the server. When language is changed, you need to download the software again from update page. Note: If the update page doesn't appear software update, please go to System settings->Reset->Factory reset, and then go to update page to download the software. After download, then you can set the language you desire. 2).Hand-held scan tool (e.g MD802, AL619, etc): Send the serial number to your dealer to change language in the server. When language is changed, you need to format SD card. Run Maxi pc suite to download all the software. (The download steps are same as update) 2.For the Autel diagnostic machine without S/N- AL319, AL419, AL439, AL439B, AL539, AL539B and AL519: 1). Download the language software from the official website or your dealer. 2).Run MaxilinkII and update by yourself Note: If it appears ff00 or other messy code, refer to the steps of AL519, set any language is ok. Part 4: Common Autel scanner troubleshooting 1. Why cannot register successfully? How to troubleshoot registration? The most common issue is that when you enter the registration password to register your Autel scan tool, it will tell you that the Register password is incorrect. The reason is many customers input the password which is for Autel ID registration. In fact, the correct register password is the 6 digit pure numbers in the [About] page of device. Please kindly notice: If you have the registration error, you'd better take a screenshot about the registration error page clearly and send it to your dealer, and then your dealer can see the info you entered so that they can tell you which info is incorrect. 2.Have read out the fault codes but cannot clear them Autel diagnostic tool can help you to read fault codes, after confirming the codes, you need to repair the hardware fault of vehicle depends on the fault codes info. When you fix the fault successfully, then you can clear the fault codes. Otherwise, the fault will always exist and so that the corresponding codes cannot be cleared. 3. Autel scan tool failed to test the car 1). If it's just one function cannot support the car or the communication fails. The possible reason is that the software doesn't support or the operation steps are not incorrect. You'd better upload the datalog to Autel server, and the technical design engineer will analyze the error data and solve it. Note: Please write the car model, car year, VIN and problem clearly when you upload the datalog. If you want to check the status of the resolution, please tell us the S/N of your device, car model and VIN of the datalog uploaded. 2). If all the software in the device cannot test, please check whether the connections are OK directly, especially the main cable and VCI. 3). If there is only one software that cannot test all car models, please check the car connector or reinstall the software directly. 4.If the vehicle cannot communicate, how to check if there is a problem with VCI or hardware connection? Step 1: Connect Maxisys main unit and VCI via USB cable, and check whether it can communicate. Note: In general, most customers connect via Bluetooth, so suggest you use the method above to check. Step 2: try to connect more cars to check the results. Or use EOBD software to check the communication Step 3: change a new main cable and VCI to connect, and check the communication status 5. When booting the Autel diagnostic tool (such as autolink al319 etc.), it prompts to obtain the authorization, etc or SD card doesn't match. The common reasons are that the language selected is incorrect or SD card is wrong (such as the S/N doesn't match or get the SD card from other devices). Please solve the problem by the following methods. 1). Check the language you set is correct 2). Format the SD card and use the correct ID (can search the Autel ID from your dealer or Autel tech support) 3). Download software-format or change SD card works well 6.For the Maxisys series scanners system error, how to flash the system? If it appears system error when you use Autel Maxisys series scanners (e.g MaxiSys MS906BT), such as maxisis has stopped, etc, please get the flash kit from your dealer and follow the steps below to flash the file: Step1: Please uncompress/unzip the files first, copy the folder "autel factory" or "autel factory dev" to an empty TF card Step 2: Insert the TF card to the left side slot of Maxisys Step 3: Restart the tool to flash the system. 7.For the Autel scanner which is difficult to locate system error, how to get the log? Please restart the scanner to reproduce the problem. Once the problem occurred, pls go to the home screen, click on MaxiTools button-> Start button, wait for it to finish, and then click on Upload to send the log to Autel server. You can try this procedure several times to ensure your dealer receives the complete logs. www.eobdtool.co.uk Once you got a new Autel device, how to create an Autel account and register it? Today we will take Autel MaxiSys MS908S Pro as an example to make a quick demonstration. Users that already have accounts and other Autel diagnostic tools can add a new tool to their pre-existing account. Be advised though some of the smaller DIY products do not require registration, they may be eligible for software updates. Create An Autel Account Visit pro.auteltech.com, select "Create an Autel ID", the ID that you use to sign into your account with, it has to be a valid email. So after entering your email, click "Get verification code". The site will automatically send you a six digit code to your email. This is done to make sure you entered a valid email address. You will be given 60 seconds to enter that verification code. So check your email, either write down the code or copy and paste it to enter it back on the verification code line. If you don't see that verification code in your inbox, please check your spam or junk folder. Once the code is entered, continue with filling in your information. At the bottom enter the four characters showing listed in the image. You will then need to check the "Send me email" box and then agree to the terms. Click "Create an Autel ID" when all details were finished. Registration complete! Sign In To Register Your Autel Device New Account User This is also done by vising pro.auteltech.com. Remember your email address is your Autel ID when signing in. After you sign in, you'll need to register your tool. You can locate the serial number and register password in your device when your power it up. Some tools you have to click on "Settings" and select the "About". On some of our other smaller DIY products, the information can be found under "My device". The register password is a six digit code, the code would only be used to register your product. It is not the password you created to log into your account. After you've entered the serial number and register password, enter the code shown on the screen, then click "Submit". Now your account and tool have been successfully registered. Already An Autel User If you already have an account prior, click on "Product Registration" on the left side of the page, fill in the information required when signing in. Once again please note the register password is the six digit code found inside your device's "About" or tool information. Customer can add as many tools as they want to the same account. You do not have to create multiple accounts each time you get a new tool. This tutorial apply to almost Autel diagnostic tools, like Autel MaxiCOM MK808, Autel MaxiIM IM608, etc. Thanks for choosing Autel tools. autel im608Autel MaxiSys MS908sautel mk808 how to register a used autel scanner. how to register my autel scanner. how do i register my autel scanner. how to register autel. how to use autel scanner

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